



Dignitas International Mobile Giving: Frequently Asked Questions

Q: How does your mobile giving program work?

Canadian donors can text the keyword **LIVING** to **45678** to give \$5 to Dignitas International. Standard text messaging rates will apply*, and you will see the \$5 charge on your next mobile phone bill.

After texting the keyword to 45678, you will receive a message asking for your approval of the donation. Reply back with the word **YES** and the donation will be processed. You can unsubscribe at any time by replying to the message with the word **STOP** or texting the word **STOP** to **45678**.

**Depending on your phone plan, you may be charged a small fee (between 5 and 15 cents per text message), but if you have unlimited text messaging, you will not see any additional charges.*

Q: Will this program work with my mobile phone carrier?

This program will work with any Rogers Wireless, Bell Mobility and Telus mobile phone in Canada.

Q: Does the full \$5 donation go to Dignitas International?

Yes! Your donation will help Dignitas create living results.

Q: How many times can I make a text donation via 45678?

You can donate up to **six times per month**. If you wish to donate more than \$30, or become a regular monthly donor and join our Monthly Giving Circle, you can visit **livingresults.org** or call **416.260.3100**.

Q: How do I get a tax receipt for this donation?

Visit **hmgf.ca/t** or text the word **HELP** to **45678**. Visit **mobilegiving.ca/?page_id=74** for more information. You can also send a request to **support@mobilegiving.org** and include the mobile phone number from which you made your donation(s), the donation date(s), the amount of the donation(s), your first name, middle initial and last name, and mailing address, and be sure to cite Dignitas International as the charity to which you donated. *Please be aware that your wireless billing statement reflecting your donation can also serve as a receipt for tax purposes.*

Q: I live outside of Canada. Can I donate using my mobile phone?

No. Unfortunately, our mobile giving program is only an option for Canadian donors. You can always give online at **livingresults.org**, or call **1.416.260.3100**.

Q: How quickly does Dignitas International receive the donations after the donor text messages the number?

We receive the donations 60 to 90 days after they have been made and then processed by our partner, Zipstripe.

Q: Will my phone number be shared with any third parties?

No. We protect the privacy of our supporters.

Q: Why mobile giving?

Mobile giving is a fast and convenient way for people to make a donation that can help save lives. They can also easily share this method of giving via social networking sites such as Facebook and Twitter. We are able to receive donations in a variety of ways, and remain committed to making the donation process as efficient as possible for our donors. It's just another way for you to help us create living results!